Conflict Resolution Training Manual Wayne State University

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This Conflict Resolution Trainers Manual is our 2nd edition. It is comprehensive guide running for highly successful Conflict Resolution sessions. It offers teaching material, group and individual exercises and handouts for over 50 hours of instruction on the 12 skills of Conflict Resolution. Each chapter starts with clear guidelines for constructing training sessions of different lengths.

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Conflict Resolution Training (CRT) and refresher training to all frontline staff. Key Elements: The course will cover: 1 Verbal & Non-verbal communication skills 2 Recognising warning signs 3 Cultural Awareness 4 De-escalation techniques Objectives: By the end of the training the learners will be able to: 1 Describe common causes of conflict

Conflict Resolution Training Manual - Blackpool Hospitals
This manual contains basic information about conflict management and resolution. The information is intended to assist the trainer or facilitator with valid reference when giving input for the benefit of workshop participants. The information is presented in simple language and in brief sections, including bullet points and diagrams.

CONFLICT MANAGEMENT AND RESOLUTION MANUAL
This lesson plan comes from the manual: Managing Conflict with Confidence, Clare Heaton & Maureen Lynch. (Australia: Pearson Education Australia, 2003). It is targeted at upper primary and lower secondary students (ages 10-15 approx). It is based on Conflict Resolution Network ' s 12 skills of Conflict Resolution.

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Trainer ' s Manual on Conflict Resolution: A Foundation Course. Understanding, Negotiating and Mediating Conflicts. Centre for Humanitarian Dialogue (HD) 114, Rue de Lausanne CH – 1202 Geneva, Switzerland Tel: +41 (0)22 908 11 30 Fax: +41 (0)22 908 11 40 Email: info@hdcentre.org Website: www.hdcentre.org Follow us on: HD Manila Office.

Trainer ' s Manual on Conflict Resolution: A Foundation ...
The Wayne County Dispute Resolution Center (WCDRC) is a community based nonprofit organization providing confidential resolution of conflicts as well as training and education to schools, individuals, families, businesses and other entities in metropolitan Detroit and throughout Wayne County. About Us

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